

Date: 01/31/2025  
To: Carolyn Czech /Mike Miles  
From: Daniel Sandoval  
Subject: CQI-9 Compliance

During Induction Services' (IS) annual ISO: 9001 2015 audit, which was conducted Jan. 30-31, 2025, I also audited IS's CQI-9 services to ensure that the company complied with the assessment that is required to maintain the standard.

My research included examining dozens of documents pertaining to IS's furnace operations. I viewed dozens of documents, including daily inspection checklists, furnace log sheets, quench tank and dip tank information, and flow charts that supported IS's operations, including its furnace operations.

Mike Miles, who is charged with ensuring IS adheres to the requirements needed to maintain CQI-9 certification, took a significant amount of time showing and discussing many of the documents required to demonstrate adherence to CQI-9 standards.

IS's approach to ensure it complies with expectations required for CQI-9 is consistent with the company's total approach to making sure that its operations abide and adhere to the highest possible standards, whether that is to the newest ISO policy or to meeting the required CQI-9 standards. This overwhelming evidence allows me to concur that Induction Services' operations are compliant with the expectations required with CQI-9. I realize that the CQI-9 assessment is a substantial process, and while the audit that I conducted was significant, it was far from comprehensive. Rather, the goal of my inspection and audit was to sample a portion of the assessment to determine whether IS's efforts meet CQI-9's requirements.

For background, I am lead certified for three ISO standards (ISO 9001, ISO 14001, and ISO 45001), and conduct close to 50 audits annually. My auditing time has given me the ability to view both effective programs, as well as those that fall short. I can say with high confidence that Induction Services' Warren, Michigan, operations meets all CQI-9 standards.

If anyone would like, I am willing to provide greater detail on why I believe IS has demonstrated its conformance with CQI-9 standards.

Sincerely,

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